



# Shetland Heat Energy and Power Limited

## APPLICATION FOR A BUSINESS CONNECTION LERWICK DISTRICT HEATING SCHEME EXISTING AND NEW BUILDINGS

This application is to provide information to enable Shetland Heat Energy and Power Ltd to assess entry point, meter location, tariffs etc. If you finally decide to connect to the scheme a customer agreement form will be drawn up for signing. Even if you are not alongside a current pipe route this form will give us an indication of interest in your area and if found viable an extension can be planned. We will advise you of the current situation and provide an update if the situation changes. ***This form does not commit you to joining the scheme***

<b>Name and Address of Property</b>		<b>Will you Occupy or Rent the Property</b>	
<b>Existing or New Building</b>		<b>Nature of Business</b>	
<b>Daytime Tel No</b>		<b>Preferred time/s to visit for a representative of SHEAP to come and discuss the developments</b>	
<b>Fax No</b>			

The following information is required to help us assess the costs you are likely to and the likely advantages the scheme will bring you. It is not essential to complete all sections.

<b>Existing Building</b>	
<b>Type of System currently used</b>	(a) Heating _____ (b) Hot Water _____
<b>Age of System</b>	

<b>Existing and New Building</b>	
<b>Estimate of Annual Heating Costs</b>	£
<b>Details of type of heating required (ie fans, radiators, underfloor), capacity, special equipment requiring connection etc</b>	_____ _____ _____ _____ _____

<b>Contact Name:-</b>	
<b>Tel No:-</b>	
<b>Fax No:-</b>	

I hereby give my consent to the Shetland Islands Council to make available to Shetland Heat Energy and Power Ltd such information as may be required by the latter to process this application.

Signature: .....

Date: .....

Please return this form by post to Shetland Heat Energy and Power Ltd,  
Marina Business Park, Gremista, ZE1 0TA  
Or fax to: (01595) 745150  
Registered Office: 22 - 24 North Road, Lerwick, ZE1 0NQ

**TARIFFS FOR BUSINESSES FROM 01 October 2011**

All Prices exclude VAT

**Basic Charge:** 6.0p per kWh as from 01 October 2011

**Annual Standing Charge:** £100

**Connection Fee:** The minimum connection fee is based on the pipe diameter.

<b>Diameter</b>	<b>When installed as mains laid</b>	<b>When connected on existing mains</b>
20 and 25mm	£430	£605
32 and 40mm	£740	£1200
50 and 65mm	£1065	£2,470
80 mm	£1,330	£3,060
100 mm	£1,730	£4,2125

In the case of a difficult or very long connection a higher charge may be necessary.

In the case of a new development the developer will be requested to allow the entry pipes to be installed during the foundation work and excavate a trench to the site boundary or mains whichever is nearer. Any pipework from the site boundary to the mains will be undertaken by SHEAP.

**Methods of Payment:** This will be done to meet the customers requirements. Quarterly payment would be preferred. However it may be possible to give monthly bills based on meter readings.

For businesses with an estimated annual consumption greater than 300 MWh other tariff packages may be negotiated depending on cost of connection, hours of operation, amount of cooling, cost of conversion etc.

## **Shetland Heat Energy And Power Limited**

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### **HOW TO GET A DISTRICT HEATING SUPPLY CONNECTION Revised 2011**

1. We are not currently undertaking new connections, apart from ones previously committed, until a new heat source is developed. However, we recommend that you still apply so we can gauge where demand is. This will help us prioritise the works.
2. Contact Shetland Heat Energy and Power Ltd (SHEAP) by either visiting the office at Marina Business Park, Gremista or phoning 697111.
3. When we can start to undertake connections again, SHEAP will arrange for a visit by a representative to visit your property to determine the pipe route, point of entry, position of the meter and heat exchanger and advise on any other relevant matters.
4. The SHEAP representative will then draw up a customer agreement form.
5. You will need to contact a plumber approved by SHEAP in order to receive a quotation for installing a heat exchanger and if not already installed a wet heating system to meet SHEAP's specifications. Where time permits it would be preferable to have the quotation before step 3 so that you know of the cost of the works before committing yourself. The quotation should include fitting of the meter (supplied by SHEAP) and connecting to the power supply.
6. SHEAP will arrange for the pipe to be laid from the mains into premises and be responsible for all reinstatement. The contractor may request you to sign a form confirming that the reinstatement is to your satisfaction.
7. SHEAP will advise you when the supply is available so that your plumber can put in your installation and connect up immediately. The plumber will be required to undertake any tests requested by SHEAP and instruct you on the operation of your new heating system. SHEAP will then seal the meter and inspect the installation.